

Standard Conditions

1. The following terms and conditions shall apply to all orders placed with us otherwise agreed with us in writing

2. ORDERS

2.1 Orders will only be accepted in writing.

2.2 Any variations to orders must be confirmed in writing. **Verbal instructions will not be acted upon.**

2.3 Cancellations of orders must be in writing and will only be accepted subject to payment of all costs incurred.

3. PAYMENTS AND FORECASTS

3.1 Payment becomes due immediately from the date of invoice and will be strictly net.

3.2 In the event of late payment of accounts we reserve the right to suspend or cancel every contract made with the customer without prejudice to our rights.

3.3 In the event of an account being outstanding for more than 60 days we reserve the right to charge interest at 2% per month net.

3.4 A deposit of 50% will be paid upon acceptance of all orders. A pro-forma invoice will be raised to the value of the deposit.

4. DELIVERY

4.1 Statements in any quotation or contract as to the time or date of delivery of goods or materials or for completion of any work are to be treated as approximate estimate based on current trading conditions.

We are not under any circumstances to be liable for the loss or damage direct or indirect caused or arising from any delays in executing or completing our contract or by reason of any defect in goods or materials supplied or work done by us.

4.2 Goods will be invoiced as soon as they are ready for dispatch. Storage and insurance costs resulting from delayed dispatch will be for the clients account.

4.3 Delivery to the clients address will be charged at cost.

4.4 .1 The acceptance of your variations or additional work may render inapplicable any completion date quoted in our original quotation.

4.4.2 Delivery and collection for any additional journeys (or outside London) are not included in the estimate and will be charged for separately.

5. PRICES

5.1 Prices are subject to alteration without prior notice.

5.2 All prices are subject to standard rate of VAT.

6. ESTIMATES

6.1 Estimates will only be valid for a period of three months.

6.2 Variations to estimates could incur extra costs and must be in writing.

7. CLIENT'S GOODS

7.1 All goods coming into the workshop belonging to clients must be clearly labelled; otherwise Titian Studio will not be responsible for their loss or damage.

7.2 It is a condition of every contract and agreement that Titian Studio will not be responsible for client's goods left on the premises of Titian Studio unless the value of such goods has been declared and accepted in writing prior to receipt.

8. WHERE WORK IS CARRIED OUT ON SITE

8.1 Quotations are based on carrying out the work during normal working hours and as a continuous job. An additional charge will be made for any work outside normal working hours or for any break in continuity resulting from altered instructions for work already in hand.

8.2 If our employees are held up in their work for any reason beyond our control, any lost time may be charged to the client at day rates and as an extra.

8.3 Our normal prices are conditional of the normal services of water, light power and heating at no cost and when required.